Svenja Neupert

**Solution-oriented conflict management**

*Strategies for effectively handling conflict situations in the academic world*

**Date & Time:** Thursday, July 3, 2018, 9:00 am – 5 pm  
**Venue:** Joh. v. Neumann-Haus, Humboldt-Kabinett, Rudower Chaussee 25, 12489 Berlin  
**Target group:** doctoral candidates and postdocs  
**Maximum number of participants:** 12

Conflicts, intelligently handled, are an opportunity for personal growth and a chance to deepen relationships. Conflicts are part of daily life in a university, but also of course in the wider world. Whether you are a participant in the conflict, or attempting to mediate one, it is always useful to acquire new strategies and new ways of behaviour in conflicted situations. This allows greater flexibility in dealing with different scenarios and characters and reduces eventual suffering. This seminar provides both the opportunity to reflect on one's attitude to conflict, and to build a clearer relationship to power and power structures.

**Content**

- What is conflict?  
- Positive role of conflict - learning effect in conflicts  
- Conflicts without suffering - conflicts seen as creative puzzle-solving  
- Conflict situations during the dissertation (Relationships with supervisors and colleagues)  
- Solutions to disagreements and criticism  
- Intercultural competence in solving conflicts  
- Diversity in the team as potential rather than a source of conflict  
- Dealing with dependency  
- Diversity-competences  
- Strategies for dealing with unfair communication (provocation, intrigue, etc.)  
- Implementing win-win solutions successfully

**Format**

1-day block workshop

**About the trainer**

Svenja Neupert, a speaker, coach, trainer and organisational consultant, is an expert on Future Leadership. For 24 years, she has worked closely with clients from the national and international corporations and from university and research area. Svenja Neupert will help you to discover unconventional approaches to your thinking and coach you to follow your talents. She believes that everyone can realize their unique potential in business life and have fun and fulfilment at work.  
([www.kompetenzia-international.com/](http://www.kompetenzia-international.com/))

**Please register until June 19, 2018** by e-mail to: petra.metz@hu-berlin.de